

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	491	1,019	-52% ▼
	Admits	219	606	-64% ▼
	Discharges	307	789	-61% ▼
	Service Hours	4,361	4,192	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	271	49.9%
	Inpatient	271	49.9%
<b>Mental Health</b>	Outpatient	116	21.4%
	Case Management	84	15.5%
<b>Forensic SA</b>	Forensics Community-based	72	13.3%

### Consumer Satisfaction Survey

(Based on 134 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Access		96%	80%	88%
✓ General Satisfaction		95%	80%	92%
✓ Respect		94%	80%	91%
✓ Outcome		89%	80%	83%
✓ Recovery		89%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	53	11%	9%
26-34	95	19%	20%
35-44	111	23%	25%
45-54	97	20%	18%
55-64	86	18%	18%
65+	49	10%	9%

Gender	#	%	State Avg
Male	293	60%	60%
Female	198	40%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	243	49%	▲ 10%
Non-Hispanic	156	32%	▼ 64%
Hispanic-Other	74	15%	11%
Hispanic-Mexican	16	3%	1%
Hispanic-Cuban	1	0%	0%
Unknown	1	0%	▼ 15%

Race	#	%	State Avg
White/Caucasian	221	45%	▼ 58%
Other	153	31%	▲ 12%
Black/African American	107	22%	17%
Unknown	4	1%	9%
Asian	3	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

# Cathedral Green

Catholic Charities - of Hartford

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	2	-	
Discharges	1	2	-50% ▼
Service Hours	216	217	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	93%	15% ▲

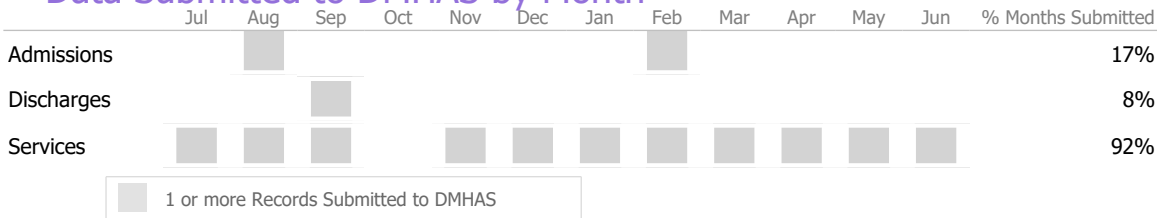
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	98%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	271	222	22% ▲
Admits	150	174	-14% ▼
Discharges	170	102	67% ▲
Service Hours	1,762	1,770	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	90%
Valid TEDS Data	97%	66%
On-Time Periodic		
6 Month Updates	47%	10%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		68	40%	50%	53%	-10% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		259	89%	75%	61%	14% ▲
Improved/Maintained Function Score		209	89%	75%	52%	14% ▲
Stable Living Situation		266	91%	95%	62%	-4%
Employed		116	40%	50%	32%	-10%
Abstinence/Reduced Drug Use		122	42%	55%	34%	-13% ▼
Self Help		12	4%	60%	18%	-56% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		120	98%	90%	45%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		101	69%	75%	46%	-6%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 100 Active Standard Outpatient Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	23	9%
Admits	12	7	71% ▲
Discharges	9	10	-10%
Service Hours	1,699	1,503	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	78%	54%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	44%	50%	45%	-6%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		24	92%	60%	66%	32% ▲
✓ Improved/Maintained Function Score		18	100%	75%	49%	25% ▲
● Stable Living Situation		23	88%	95%	75%	-7%
● Employed		1	4%	30%	27%	-26% ▼

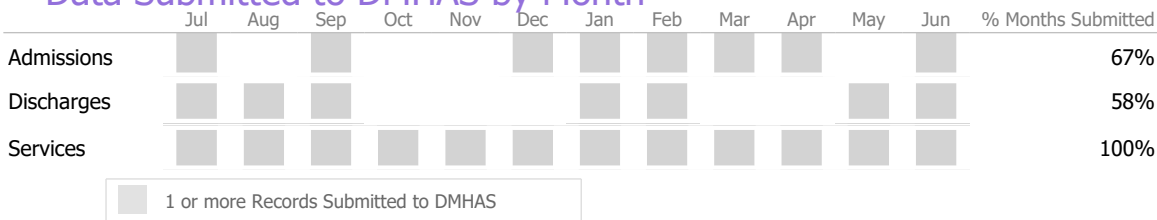
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	94%	90%	90%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		12	100%	75%	68%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 79 Active Standard Outpatient Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	62	-5%
Admits	25	24	4%
Discharges	13	31	-58% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	49%	72%

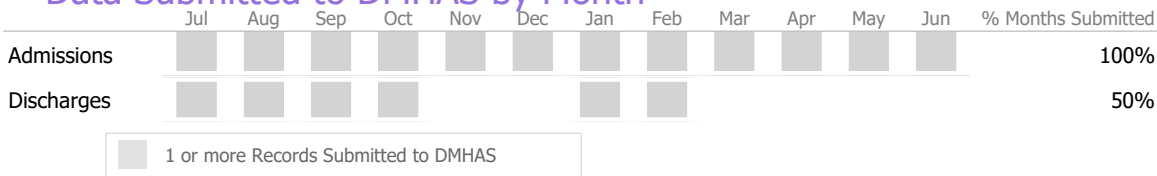
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	38%	50%	61%	-12% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		52	85%	60%	73%	25% ▲
Stable Living Situation		60	98%	80%	82%	18% ▲
Employed		5	8%	20%	17%	-12% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	9	22% ▲
Admits	3	1	200% ▲
Discharges	2	1	100% ▲
Service Hours	105	113	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	93%	15% ▲

### Service Utilization

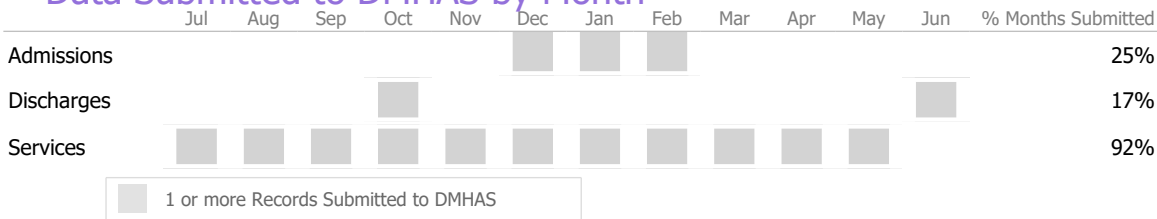
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	98%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		86%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Development Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	112	-10%
Admits	27	29	-7%
Discharges	40	36	11% ▲
Service Hours	579	590	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	54%	54%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	22%	50%	45%	-28% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		89	82%	60%	66%	22% ▲
● Stable Living Situation		102	94%	95%	75%	-1%
✓ Improved/Maintained Function Score		75	76%	75%	49%	1%
● Employed		12	11%	30%	27%	-19% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		64	93%	90%	90%	3%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		13	50%	75%	68%	-25% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	■	■	■	92%
Discharges	■	■	■	■		■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

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